Creating Exceptional Leaders



... through learning with horses

a facilitator's guide to integrating leadership through horsemanship

by Nancy Lowery

Creating Exceptional Leaders ... through learning with horses

a facilitator's guide to integrating The Leadership Challenge[®] into leadership through horsemanship

> Copyright © 2010 Nancy Lowery ISBN 978-0-9809320-1-0 Canada

To recognize the effort that has gone into putting this guide together we ask that you attribute the work and purchase authorized copies as an e-Book or printed copy from www.TheNaturalLeader.ca

The Five Practices & 10 Principles of The Leadership Challenge® Reprinted with permission of John Wiley & Sons, Inc.

Designed & Produced by: Nancy Lowery Cover Photo: Lisa Mercer all other photos/illustrations: Christopher Byron & Nancy Lowery

To the individuals who have been a part of developing the content for this guide.

To Fred Jacques for imagining the exciting possibilities the work with horses offered, thank you for taking the risk and joining me in this experiment.

To Elizabeth Scott of the University of Calgary, Business & Professional Programs thank you for seeking out innovative programs for your clients.

To Sharon Quarrington & Anna Garleff your objective perspectives on how this quide should be organised is greatly appreciated.

To my sister Janet Gray for assisting with editing so my thoughts would connect for others.

To the participants of the sessions who challenged their perception of leadership and shared thoughts, emotions and learning with us. Thank you.

I greatfully acknowledge that the work of Kouzes & Posner has been an inspiration.



Table of Contents

Facilitator Information

About this Guide	5
Leadership is a Relationship	6
Workshop Principles	7
Common Questions	8
Objectives	9
The Five Practices	10
Linking Activities to the Five Practices	11
Recognising the Emotional Aspects	13
Workshop Agenda	14
Introductions	15
Activities	
The Big Picture	16
Walking the Talk	17
Classroom Debrief	19
Defining Values	20
Leaders Walk of Trust	21
Influencing Change	22
360° Review	23
Switching Horses Mid-Stream	24
Debriefing the Session	25
Appendix	
Pre-session questionnaire	27
Example horse information for participants	28
Kouzes & Posner support info	31
A Quick Overview of Ei	32
The Awareness Wheel	33
Values Chart	34
Other Activities	35
Example Reflection Questions	36
About the Author	37
Bibliography	38



The Five Practices of Exemplary Leadership®:

Model the Way Inspire a Shared Vision Challenge the Process Enable Others to Act Encourage the Heart (principles on pg 10)

About this Guide

The purpose of this *Facilitator's Guide* is to provide a program outline to use in your work with horses. It is an accompaniment to the body of work available through The Leadership Challenge® by Kouzes & Posner. They have captured data from thousands of individuals, so it is not only a credible resource but is easily accessible and relevant to leadership programs with horses. Offering sessions based on the material available in The Leadership Challenge® allows participants to continue to expand their knowledge, learning and experience outside the arena.

Time and again, over the many leadership sessions we have run, participants share one thing in common: the desire to spend more time with the horses! To meet that expectation, we get people into the company of horses as soon as possible. This format requires frequent debriefing through the activities. To capture the attention of participants mid-activity we define a process check at the beginning of the day. We call ours "Hold Your Horses" and it is literally that, people and their horse partners form a circle or horseshoe as we debrief. The classroom is used to set up the experience, reflect and share learning and to provide observations and make connections.

To fully integrate the five practices a two or three day program is the minimum time required: however, we recognise that it is not always practical or possible to do so. The one day format is the perfect opportunity for those familiar with The Leadership Challenge[®] concepts to apply them through the activities with the horses. The concepts then become actions, which lead to awareness and ultimately the behaviour change required to advance leadership potential.

For this work to be truly meaningful, participants should be allowed to experience the impact and development of a one-on-one relationship with a horse. When a relationship develops through trust and respect, complexity of task and expectations can grow. *Creating Exceptional Leaders ...through learning with horses*, truly **Challenge(s) the Process** of traditional workplace learning models and leadership principles.

"Leaders know well that innovation & change require them to experiment and take risks."





Our Role as Facilitator & Educator The horses truly do most of the work in these programs: they make what is obvious clear to the participants.

Our role as facilitator is to be aware of what is going on between horse and handler and to help the person see what is relevant for them.

Our role as educator is to ensure participants are provided with enough information for them be prepared to engage safely.

Leadership is a Relationship

The beauty of bringing horses into a discussion about leadership is the premise that leadership is a relationship. Horses are a herd species and therefore naturally seek a confident leader. It is this innate desire to be with others that make the horse a wonderful learning partner. As leadership is a developed skill, there is much we can learn about the importance of awareness in our leadership presence and capacity from a horse. Learning how to be a leader in a herd of two is a powerful and emotional experience.

We trust that what we have included in this *Facilitator's Guide* will help provide context for discussion. Activities create a parallel for a unique leadership learning experience. As working with horses will demonstrate, leadership is about credible and observable behaviours and actions.

This guide is about *Creating Exceptional Leaders ...through learning with horses*. The next book you should pick up if you haven't already done so is, The Leadership Challenge®, by Jim Kouzes and Barry Posner. It will be important for you to understand the concepts, the stories and the information behind their work. Their books and a wealth of additional information is available from their website - www.TheLeadershipChallenge.com

While this adaptation is best received by participants who have previously been exposed to the concepts of The Leadership Challenge®, we have also found horses to be an innovative means to introduce the work and encourage participants to explore the five practices further.

This *Facilitator's Guide* includes activities to support a one or two day program. Additional activities, referenced in the Appendix are from Volumes 1 & 2 of *The Games People Play With Horses*. Available through www.TheNaturalLeader.ca.

"Leadership is a relationship between those who aspire to lead and those who choose to follow, and any discussion of leadership must attend to the dynamics of this relationship."





Primary Goal - participants assess their own areas for leadership improvement through behaviour feedback from the horse.

Objectives

As a result of this session participants will be better able to:

- understand specific behaviours of leadership
- make a solid connection from their learning with the horse to a practical workplace application on how behaviours influence leadership performance
- · communicate fundamental values & beliefs
- understand the role that the awareness of self plays in our interactions with others
- apply the leadership concepts outlined in The Leadership Challenge® in a meaningful context
- · identify areas for improving their leadership capacity
- have fun while learning!

Physical Setting

The nature of this work requires two completely different arenas for learning: The physical one for working with the horses and a separate space for discussion, reflection and relaxation.

Conducting Leadership Practices Inventory® (LPI)

For those certified to conduct and assess the Leadership Practices Inventory[®] (LPI), we suggest including the LPI no sooner than day two. This allows participants time to get comfortable in the company of the horse and receive in the moment feedback. We are confident that this way, you will find discussion around the LPI even more meaningful. Refer to the Facilitators Guide for the Leadership Practices Inventory[®] for managing the review and integrate it as time/activities permit over day two and three. We do not recommend including a review of the LPI in a one-day program unless it has been fully integrated in a previous session.

Facilitator Tip: It is important to recognise the physical aspect of this work trumps the schedule and it is good to mention that at the beginning of a session. A horse does not wear a watch so taking the time required becomes an important aspect of the learning. Identifying this early on also allows the flexibility to get a read from the group on what they wish to accomplish as you progress. That said, there are times when focus on success overcomes an individual's ability and knowledge, so it will be your role to step in and assist/summarize the activity so horse and participant do not get frustrated.

"You can't make people trust change and trust the system. You have to actually create a system that is trustworthy, then people will begin to move much faster than when you're trying to elicit change."





Nancy with one of her mentors the late great Ray Hunt

About the Author

This career path began quite simply because of a horse. Having worked with horses most of my life, I was drawn to an Appaloosa mare - she was to become the best teacher I have ever met. I initially sought out trainers to help me with this all -too -challenging mare. Some tried to convince me she was a horse not worth fixing. Then I met a fellow who suggested that the only problem the horse had, was me.

It was in the process of learning to understand how my horse saw me, that the transformation from project manager to program facilitator began. As I changed my view on my horse and the outcomes I so desired, I became a better project manager. I found I spent more time listening, waiting and watching. My relationships with my team changed as I began to understand that leadership is about setting the example - a concept my horse had been trying to tell me from the moment we met.

I truly believe the horse is an incredibly willing, forgiving and patient teacher if we choose to listen and then get out of the way. It is amazing how quickly we can become one.

Nancy Lowery operates The Natural Leader near Calgary, Alberta Canada. Nancy blends her passion for horses with a creative talent and energy that husband Chris describes as similar to that of a Border Collie. With over 15 years managing teams for clients such as Mercedes-Benz, Procter&Gamble, Nokia, Disney and Parks Canada, Nancy's leadership programs speak from the perspective of personal experience. In the heart of the Canadian cowboy country Nancy is changing the corporate perspective on the horse from sponsoring entertainment to one of leadership - one program at a time. www.TheNaturalLeader.ca

To learn more about The Natural Leader and order a copy of the Facilitator's Guide

- *Creating Exceptional Leaders through learning with Horses* visit us at www.TheNaturalLeader.ca or speak with Nancy at 403.669.3666

Other books by Nancy Lowery:

- The Games People Play With Horses Volume 1 &2 (available in digital or print versions)
- A Year of Inspiration Essays & Quotes on Leadership and the Horsemanship Connections (a free eBook)

The Natural Leader herd: Zoe, Slick, Maddison, Seth, Sydney, Rose, Rhys, Amy, Rain, Jack, Dixon, Monster, Spider, Noah, Gabriel & Mikey the donkey



Maddison, Jan Hornford, Laurie Pettifer, Nancy Lowery & Fred Jacques